

## **A Message from the Citizens Advice Mid Suffolk**

Citizens Advice have been there for people in their time of need since we were established on the second day of World War Two. We will continue to do our utmost to ensure that anyone who needs help to find a way forward receives that help.

### **CONTACT INFORMATION:**

Telephone 01449 676060 or 01449 676280

[www.midsuffolkcab.org.uk/contact-us](http://www.midsuffolkcab.org.uk/contact-us) [advice@midsuffolkcab.org.uk](mailto:advice@midsuffolkcab.org.uk)

Also, please visit CAB [share our Facebook post](#), [share our Twitter post](#) and [share the news page on our website](#)

Working days: Monday to Thursday

### **AN UPDATE**

Citizens Advice Mid Suffolk will be providing advice via a phone and email service until further notice. We have taken this decision to comply with government guidance about reducing social contacts to delay the spread of the novel coronavirus.

Our staff and volunteers have extensive experience of providing advice over the phone and via email. Normally 43% of our client contacts are by telephone and 18% are by email. We are encouraging members of the public to call us or to contact us via our website if they need advice.

We will continue to provide advice for as long as possible. We do not want people to delay seeking advice for their problems because they are not aware they can get advice from us. Our dedicated volunteers and staff are continuing to provide an excellent service in these difficult circumstances.

Carol Eagles  
Manager

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